



Champlain Region Family Council Network (CRFCN) Summary of the Twelfth Annual General Meeting

Summary¹ of the CRFCN Twelfth Annual General Meeting April 13, 2019 St. Mark the Evangelist Anglican Church Hall 1606 Fisher Avenue, Ottawa, Ontario

Welcome, Call to Order, and introduction of Executive Committee members and guest speakers by Rosemary Cavan, Chair CRFCN

- Thank you to St. Mark the Evangelist Anglican Church for providing us with a great venue
- Introduction of the CRFCN Executive Committee and District Coordinators supporting Family and Friends Councils at long-term care (LTC) homes spanning the area from Renfrew, Ottawa, Hawkesbury and Cornwall:
 - Chair – Rosemary Cavan
 - Past Chair – Doreen Rocque
 - Treasurer – Brian Graham
 - Advocacy Committee Chair – Grace Welch
 - Communications Committee Chair – Deborah Schryer
 - District Coordinators – Eleanor Ryan, Lynn Smith, Denis Lajoie
 - Janet Luloff – Director at Large
- Rosemary noted that new members are always welcome and anyone wishing to join the CRFCN can speak to Executive Committee members after the meeting or contact the CRFCN through its website (<https://www.champlainfamilycouncils.ca/contact-us-1>)
- Introduction of guest speakers and topics
 - Mary Boutette, COO, The Perley and Rideau Veterans' Health Centre – *Funding of LTC in Ontario*
 - Chantale LeClerc, CEO, Champlain Local Health Integration Network (LHIN) – *LTC Now and into the Future*

¹ This document is a summary only; the official Minutes will be available and posted on the CRFCN website following approval at the next AGM.



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Annual Reports:

- Annual reports were heard from the Chair, Treasurer, Advocacy Committee, Communications Committee and District Coordinators
- Annual reports generated discussion on a number of issues including the need for a human resources strategy for the current personal support worker (PSW) shortage, reduction of short-term respite beds in some LTC homes, courses for LTC Administrators, enhancing LTC Administrator awareness of family/friends councils, among other topics.
- Available reports can be found on the CRFCN website under Supporting Family Councils/Educational Events/2019 Annual General Meeting (<https://www.champlainfamilycouncils.ca/educational-events-1>).

Report from the Chair of the Nominating Committee and Election of Executive Committee members – Doreen Rocque

- The tenure of Executive Committee member positions and the nomination and election process in accordance with the CRFCN By-Laws was outlined for participants
- District Coordinator Denis Lajoie's departure from the Network was announced. His many years of contribution to the CRFCN and dedicated support of Family and Friends Councils in his two districts of Ottawa East and Hawesbury was recognized and applauded
- All remaining Executive Committee members were either confirmed as continuing their tenure or re-elected
- Marilyn Colton's nomination as an Executive Committee member was announced and she was elected as a new member of the CRFCN Executive Committee in the position of Director At Large. Marilyn is Chair of The Grove LTC home's (Arnprior) Family Council and has considerable LTC and health care experience. Her willingness to participate in the CRFCN was welcomed and appreciated

AGM Closing Remarks – Rosemary Cavan

- The business portion of the AGM was concluded. All participants were thanked for their attendance and involvement in the Executive Committee election.



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Presentation – Mary Boutette, COO, the Perley and Rideau Veterans’ Health Centre – *Funding of LTC in Ontario*

- Mary Boutette offered an excellent overview of how LTC homes in Ontario are funded. Her presentation is available on the CRFCN website at <https://www.champlainfamilycouncils.ca/educational-events-1>

Presentation – Chantale LeClerc, CEO, Champlain LHIN – *LTC Now and into the Future*

- Chantale LeClerc’s presentation covered, among other things, the recent Ontario Budget and how it foreshadowed the provincial government’s intention for LTC homes, Bill 74 and creation of a central agency – the Ontario Health Agency, objective of ending “hallway medicine”, confirmation of new LTC beds promised earlier, redevelopment of older LTC homes and how LTC factors into the transition to the new health structure and establishment of Ontario Health Teams. Highlights are provided in Annex A.

Wrap-up & closing remarks – Rosemary Cavan

- Rosemary Cavan thanked the speakers and attendees, expressing hope that the AGM provided valuable information and supported networking and knowledge building.
- The next event will be the CRFCN’s Fall Conference, and participants were invited to inform the CRFCN of topics of interest to them for future conference and AGM planning.
- Participants were asked to complete the evaluation forms that were made available.

CHAMPLAIN REGION FAMILY COUNCIL NETWORK (CRFCN)

Visit us at our website at: <https://www.champlainfamilycouncils.ca/>

Join us on Facebook: <https://facebook.com/CRFCN/>

Send us an email at: crfcnottawa@gmail.com



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Annex A

Highlights of the presentation by Chantale LeClerc (not inclusive of all commentary, questions and answers)

- Chantale LeClerc recognized the valuable work done by the CRFCN. Feels the Champlain LHIN has been kept well informed of Network activities. Activism and engagement are important to healthcare in the Region
- Items in the recent Ontario Budget foreshadow the Government's intentions for LTC homes
- Budget created a centralized procurement agency under Ontario Health. LTC homes could benefit from larger scale central purchasing
- \$267M allocated for home community care services – these services seem to reflect the services currently provided by LHINs and Community Health Services – could include Dementia Strategy
- \$384M for hospital services
- \$17B over 10 years for hospital infrastructure
- The province is encouraging co-operation for transitional care between hospitals, care at home and LTC homes
- Measures all designed to end “hallway medicine”; one solution seen as being found in community convalescent care
- 15,000 new LTC beds over 5 years were re-confirmed. LTC older homes being upgraded over 5 years. 721 beds from the first wave of 7,100 recently announced will be assigned to the Champlain region.
- The intention is to assign the remaining new beds to the neediest areas of the Province. Champlain has higher rates of LTC beds per population than other parts of the province; therefore, it is unclear whether Champlain would receive additional beds.
- Changes are being proposed in the way surplus public buildings will be evaluated for possible conversion to LTC homes
- New money is allocated for mental health and addiction services
- Pharmacy fees are waived for LTC residents
- Free dental coverage for seniors could apply to LTC residents
- Cross government strategies are being proposed to improve the lives of seniors – this has been done in Champlain region
- The budget gives insight into the government's priorities for health care. These include home care, ending hallway medicine, mental health and addictions.



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ANNEX A cont.

- Following the June election, Helen Angus, Deputy Minister of MOHLTC restructured the Ministry.
- No evidence of the promising strategies that were identified under the previous government, e.g., addressing PSW shortages through tax credits, hiring campaigns
- Bill 74 was introduced February 26 and Committee hearings were held over to 2 days (April 2 & 3); there were representations from 30 groups although it has been reported that there were over 1500 requests for appearances. Third Reading and passage of Bill is to occur before end of April.
- The Bill creates a central agency, Ontario Health, replacing 6 provincial health organizations and the 14 LHINs.
- 12 of the 15 members of the Board of Ontario Health have now been appointed and the members of the LHIN Boards have had their appointments revoked. No Board member has been appointed from Champlain region.
- Instantly the Board of Ontario Health assumed the role of each LHIN Board. Meetings with LHINs have been held as a group and by teleconference. Board meetings of Ontario Health are not open to the public.
- Ontario Health will become a Crown Corporation once Bill 74 is proclaimed into law. It is not known at this time what the employment status of the 850 employees of the Champlain LHIN will be.
- Bill 74 contemplates formation of 30 to 50 Ontario Health Teams from across the Province. A call for proposals has gone out and submissions/ readiness assessments are due May 15th. It is anticipated that Teams will be announced in September 2019.
- To qualify as a Health Team, applicants must represent at least 3 sectors of health care and must commit to providing full 24/7 navigation for the population they represent. The Health Team will need to be able to provide the full range of health services the population will require – primary care, preventative care, palliative care and end of life care. It is anticipated that small groups will form and then might amalgamate to become larger ones to ensure full coverage across the province.
- Guidelines call for inclusion of families, patients, residents, caregivers in the development process and in the governance structure of the Ontario Health Teams.
- Teams could be designed to serve only one type of constituency e.g. seniors, Indigenous Peoples



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ANNEX A cont.

- Home care services and admissions to LTC now handled by LHINs will presumably be handled by Health Teams in future
- With regards to introducing Transformative (alternative and person-centered) Models of Care, the LHIN's responsibility has been to flow \$\$ to LTC to support projects. In our region, the Champlain Dementia Network is reviewing models e.g. Butterfly and self-directed care concepts where staff/resident ratio limits possibilities