



Champlain Region Family Council Network (CRFCN)

Our Mission:

Established in 2008, the Network's mission is to support Family Councils¹ in the shared objective of continuous improvement in the quality of care and lives of residents in long-term care (LTC) homes in the Champlain Region and to advocate for positive change in LTC.

Our Vision:

To be a champion for enabling Family Councils to achieve their role as an important mandated component of the province's health care system as provided for under the Ontario Fixing Long Term Care Act (2021), and to be a strong voice for family and friends of residents in advocating for improvements to LTC.

Our Values:

The CRFCN believes in:

- Establishing mutually supportive relationships between Family Councils and LTC home administrators and staff
- The importance of family and friends of residents as valued care partners
- The strength of Family Councils speaking with a unified voice
- Supporting and recognizing the efforts of LTC home administrators and staff who provide quality care, have compassion and who care about the well-being of LTC residents

Our Goals:

1. Help establish new Family Councils and support those that already exist
2. Collaborate with and provide information to Family Councils, family members and friends of residents to help them improve the quality of life of their loved ones in LTC
3. Advocate for improved quality of life in long-term care across the Champlain region, provincially and nationally.

Our 4 Priorities for 2024-25

1. Maintain strong communications with Family Councils in the Champlain Region to support their sustainability
2. Encourage and support the establishment of Family Councils in the Champlain region
3. Promote person-centred care as the model of care for all LTC homes in the province
4. Advocate for improved LTC staffing supported by sustainable funding

Website: <https://www.champlainfamilycouncils.ca/>
Email: CRFCNOttawa@gmail.com **Twitter:** @CRFCN_Champlain

¹ "Family Councils" includes "Family and Friends Councils"