May 15, 2021 CRFCN AGM Evaluations (Summary)

13 Evaluations submitted (40 Registrants)

This meeting was beneficial to me.

5 strongly agree

6 agree

There was enough time to share, learn and discuss common FC issues

3 strongly agree

6 agree

1 disagree (one said 'discussion')

'not applicable to me'; (home care PSW interested in advocating for better LTC')

'betwixt'

'unsure'

The topics were of interest

9 strongly agree

3 agree

The meeting was well organized

10 strongly agree

1 agree

The meeting fostered mutual respect and inclusiveness

11 strongly agree

agree

The materials provided will be useful

9 strongly agree

2 agree

The guest speakers were informative

7 strongly agree

3 agree

Interested in attending future Network meetings/conferences

9 Yes

no

1 maybe

Did you benefit from the round table discussion?
3 Yes No 3 n/a
Would you be interested in learning more about working on special projects with the CRFCN or be willing to host a District/Cluster meeting?
Long Term Care Home _Perley Rideau Veterans Health Centre
Contact Name_Barbara Caverhill, Vice Chair, Friends and Family Council/Secretary
Long Term Care HomePerley Rideau Veterans' Health Centre Contact NameHeather Moxley
Possibly 1 Yes I do not know

What was most useful about this meeting?

District Coordinator Report by Eleanor Ryan

Key note speaker re: Ontario's LTC COVID 19 Commission

The 2021 Chair's Report

The whole package (docs) pertaining to the 2019 AGM

The presentation by Dr Jack Kitts and the discussion that followed were most interesting. I also appreciated the insights shared by participants during the meeting.

Putting faces to names of the CFC; Of course, the timely and informative presentation by Dr.Kitts, so topical.

The information provided by Dr. Kitts provided a better understanding of the priorities among the 85 recommendations of the Commission. Ongoing monitoring and discussion by CFCN could focus on how long-term care home administrators are planning, collecting information and responding to the full slate of recommendations from both the Commission and the Auditor General in an integrated way. Comments on the continuing direction of the Ontario Government in providing policy, program and financial supports in harmonizing and moving this extensive agenda forward would be useful to FCs.

Get overview of the recent past activities and accomplishments, take stock of where to next.

I really appreciated hearing Dr. Kitt's top 6 points from the report. My takeaway is encouraging promotion (or at least discussion) of Residents' Bill of Rights.

Being a first time attendee I greatly appreciated receiving the materials prior to the meeting, providing me with the background information. Thank you.

Dr. Kitts presence at the meeting to address the findings of the Commission to the CFCN and doing a Q&A for the CRFCN it meant a lot to me to have this input at the meeting.

Guest speaker

Great info from Dr. Kitts. The documents sent prior to meeting. Not having to travel to meeting. Half day is good timing for a Zoom meeting

What could be improved?

Would prefer a week day, Morning was o.k. but prefer 10 a.m. start

The guest speaker occasionally lost sight of the questions and veered off topic; it would be nice if the chair could bring the original question back for answering.

Suggestions of topics or guest speakers for future meetings?

- Dr. Nathan Stall, to speak on topic of For Profits and Non for Profit LTC Homes;
- Some one to provide information of how the resident 4 hour direct care change could be implemented.
- Development of a national strategy for LTC Homes and Seniors Dr. Samir Sinha?
- The Auditor General or someone from her office who could provide information on how her recommendations might be implemented by the ON government.

Emerging changes to guidelines that are allowing more frequent and personal meetings between residents and their caregivers cold form the basis for future discussions, Consideration could be given to sponsoring panel discussions that bring together selected Family Council Chairs, long-term home Administrators and key Ontario Ministry of Long-term Care Staff to discuss successes, or best practices, associated with recommendation implementation, or advising Family Councils of planned provincial Webinars, BLOGS, etc. on this topic.

1. Mandatory vaccinations 2. Status and Role of Essential Family Caregivers_____3. Status of A/C in LTC (good topic for fall after summer installations 4. Legal issues such as resident Charter rights (Charter of Rights and Freedoms

The 51 page LTC Staffing Study that was completed July 31, 2020, I would recommend inviting someone that could provide a summary of what has been achieved, what is or will be scheduled to be done; what will not happen as a result of this study and next steps.

Any other suggestions or comments?

Proved to be an eye opener to a neophyte such as myself as to the inner workings, organizational status and main components of the Champlain Regional Network. Also, comforting to find out about the availability of resources- albeit minimal (and understandably so) - allowing for communications in French.

My congratulations to the TEAM! You are making a true difference! Bravo!

It is really critical that the CRFC keep up its valuable work on LTC Home issues and that family concerns continue to be kept top of mind with respect to the directives from the government. Your ongoing efforts have resulted in and contributed to the progress made thus far, in terms of ensuring that family caregivers are recognized and acknowledged for

their contributions by their respective LTC homes as well as relevant ministry offices. It is so important to keep "feet to the fire" while issues/concerns about LTC in Ontario/Canada is a hot political item.

Thank you for organizing the Annual General Meeting. It provided a useful update of the Network's activities and timely and meaningful information on the approach to implementing the Commission's key recommendations

Many FC members have a lot of responsibilities that preclude their participation as members of the executive or standing committees of the CRFCN. However, they can and should be used more for project-specific input. Short surveys are good, including the one used during the Zoom annual meeting.

Congratulations to the organizers. Well done, I missed not being able to network in person.