



Champlain Region Family Council Network (CRFCN)

Our Mission:

Established in 2008, the Network's mission is to support Family Councils¹ in the shared objective of continuous improvement in the quality of care and lives of residents in long-term care (LTC) homes in the Champlain Region² and to advocate for positive change in LTC.

Our Vision:

To be a recognized leader in advocating for improvements to the lives of LTC residents and a champion for enabling Family Councils to achieve their role as an important mandated component of the province's health care system as provided for under the Ontario Long Term Care Home Act (2007).

Our Values:

The CRFCN believes in:

- Establishing positive relationships between Family Councils and LTC home administrators and staff
- The strength of Family Councils speaking with a unified voice
- Supporting LTC home administrators and staff in their provision of quality care and compassion to LTC residents, and recognizing their efforts

Our Goals:

1. To offer assistance in the establishment of new Family Councils and support to those that already exist.
2. To help Family Councils, family members and friends of residents improve the quality of life of their loved ones in LTC through knowledge, collaboration and communication.
3. To advocate for improved quality of life in long-term care across the Champlain region, provincially and nationally.

Our Key Priorities:

1. To enable and support Family Councils, family members and friends of residents in advocating for improved care and quality of life for their loved ones in LTC.
2. In respect of COVID-19 and future outbreaks, advocate for the timely implementation of the recommendations of the LTC Commission on COVID-19 and the essential role of family caregivers in the physical and mental health well-being of residents.
3. To advocate for the immediate implementation of the minimum care standard for direct hands-on care per resident per day, and for timely solutions to chronic understaffing in long-term care.
4. To promote transition to person-centered care that focuses on residents' emotional needs, care preferences and their physical environment including temperature controls and air quality.
5. To advocate for improved capacity, now and for the future - reduced wait lists and effective planning for adequate beds for an aging population.
6. To advocate for concrete, enforceable national standards for long-term care.

Website: www.champlainfamilycouncils.ca
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Email: crfcnottawa@gmail.com
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¹ "Family Councils" includes "Family and Friends Councils"

² "Champlain Region" covers Family Councils in the 60 LTC homes in the Champlain LHIN boundary area of the Eastern Region of Ontario.